

Equipment Rental Agreement

NHBS offer a range of wildlife equipment for rent. Rental of equipment from NHBS is subject to the following terms and conditions:

General conditions

1. You confirm that you or your organisation (*e.g.* consultancy, registered NGO, academic institution) has appropriate public liability insurance.
2. Rentals are made at the sole discretion of NHBS and are dependent on the availability of suitable rental units.

Consumables

3. Rentals include sufficient batteries to power the rental unit for the duration of the initial rental period under normal working conditions. If the weather is very cold, activity at your site is very high, or the settings you have chosen require more power than the standard settings, then the batteries may need to be changed more frequently (please call our Equipment Specialists on 01803 865913 if you have any questions). Please dispose of your batteries responsibly at the end of the rental period or return them to us for recycling.
4. Rentals include sufficient memory cards to cover normal usage for the duration of your rental period (*e.g.* for SM2BAT+ rentals of two or more weeks include two 32GB cards, we recommend that you switch cards each week when you refresh the batteries). Please remove your data from the cards before returning them to NHBS; **we reformat memory cards once they are returned to us.**

Payment and deposit

5. Full payment for the rental and delivery is required in advance. If you have a credit account with NHBS this can also be used to pay for rentals.
6. Before dispatch of the rental units a credit/debit card pre-authorisation of 85% of the retail value of the rental units will be taken as a deposit. The full deposit will be refunded provided the rental units are returned in good condition within one working day of the end of the agreed rental period (see Rental periods section).

Rental periods

7. Four standard rental periods are available, one week (7 days), two weeks (14 days), three weeks (21 days), and four weeks (28 days). We will post your rental unit for a 10:00 delivery, so **the day that you receive the rental unit is day one of the rental**. For example, if you have ordered a one week rental and receive your rental unit at 10:00 on a Thursday you then have seven full days/nights to use it, with the one week rental ending the following Thursday morning (see below). You then have a maximum of one working day to return the rental unit to NHBS using a 24-hour traceable shipping service (we strongly recommend that you insure units during shipping – failure to return units to NHBS will result in additional charges against the deposit).

Example:

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Rental agreement signed and returned before 15:00			Rental day 1 Rental units arrive with you by 10:00	Rental day 2	Rental day 3	Rental day 4
Rental day 5	Rental day 6	Rental day 7	Return rental units to NHBS using 24-hour delivery service today	Rental units arrive back at NHBS today		

8. Rental periods can be extended by contacting NHBS and arranging payment for the extension. Extensions are not guaranteed and must be agreed in advance.

Delivery

9. On receipt of a signed Equipment Rental Agreement, payment and deposit on a working day before 15:00 NHBS will dispatch your rental unit(s) for delivery at or before 10:00 on the next working day. Orders completed after 15:00 will be dispatched from NHBS on the following working day (mainland UK only, contact us for delivery times to UK highlands and islands and other countries).
10. Delivery charges are not included in your rental charge and, in most situations, cost an additional £12 (ex VAT) for UK addresses. For other countries please contact us for a delivery quote.

11. Please retain the packaging provided by NHBS - when returning the rental unit(s) reuse the packaging provided and post the unit using an express, traceable, insured service.
12. You confirm that someone will be available to sign for the unit at your delivery address on the delivery date. Rental periods will not be automatically extended if you are not able to receive your delivery.

Charges against your deposit for damage or loss

13. Ordinary wear and tear is expected (*e.g.* minor external scratches on the units); however, damage to vital parts of the equipment that affect performance (*e.g.* to the microphone) of the unit will be charged against the deposit. These will be assessed when the equipment is returned to NHBS and tested. All repairs will be charged at our cost + 10%.
14. Complete loss or destruction of the rental unit will result in the retention of 100% of your deposit.

Liability

15. NHBS assumes no liability for loss of data, survey time, or any other liability of any kind resulting from the use of, delay in acquiring, receiving or returning or failure of the rental equipment. The customer assumes all liability for the use of the rental equipment.



NHBS, 1-6 The Stables, Ford Road, Totnes
Devon TQ9 5LE, United Kingdom
customer.services@nhbs.co.uk
Tel: +44 (0)1803 865913
Fax: +44 (0)1803 865280
www.nhbs.com

I/we agree to these terms and conditions for the rental of the following items:

Rental units to be delivered to the customer on [working day of delivery]:

Rental period end date [day on which units need to be posted back to NHBS]:

Rental units to be returned to NHBS on or before [rental period + 24 hours]:

Company name:

Company address:

NHBS account number:

Contact name:

Contact position:

Signature:

Date: